

### Photo Station

Photo stations are the staple system of the photo department. There are two styles: The Infinite and the Old-style (AKA Birdcages). We only send out the old-style on extremely busy weekends, so you may only encounter them once or twice.

## Infinite



## Old-Style (Birdcages)





## Photo Station

Photo stations will always come with two cases: the head unit case and the accessory pack. The majority of the time they also come with a printer and a backdrop.

## Head Unit



## Accessory Pack





#### Backdrop

The most common backdrop for a photo station is a Green Screen. There are exceptions, such as floral backdrops, specialty prints, step and repeats and other customer provided backdrops.

Check which backdrop type you have and get that ready first to make set up easier. You'll want your station centered on the backdrop about 6ft away.





#### Station Assembly

Once you've set up your backdrop, you can begin assembling the station. Start by feeding the cable wrap through the poles.



IMPORTANT: The poles are labeled top and bottom pole. You must assemble them the correct way or the head unit will not fit on the stand correctly.

Start with the top pole and feed the cable wrap down from top to bottom, putting together the poles as you go. Make sure you double check that you are feeding the cable the correct way!





#### Station Assembly

Get the stand in place, and place the head unit on top. Make sure the camera side is facing the backdrop, you will not be able to swivel the head unit once it is on the stand.



#### **IMPORTANT:**

Make sure you tuck the cables back into the pole before putting on the head unit to ensure no cables get pinched or stuck.

Pull the tab to open the back of the head unit. Take out the bounce card and place on top of the unit.







### Station Assembly

Carefully pull the cables out of the stand and plug them all in.



The wireless keyboard is kept in the bottom left corner, remove it and place it to the side.





### Station Assembly

Take out the triple tap and 25ft AC from the accessory pack and plug in the system.



#### IMPORTANT:

Make sure to plug in the triple tap at the base of the infinite so you have somewhere to plug in your printer.

Turn on the computer. The on button is tucked in the back right corner of the bottom shelf.





#### Station Assembly

Take the hotspot from the accessory pack and turn on. Plug into the usb port in the back of the head unit to prevent the battery from draining.



Turn on the hotspot.





## Station Assembly



If it asks if you want to turn off WIFI hit cancel. If you notice your devices aren't connecting later, check back for this.



All devices should automatically connect to the hotspot. If they don't, the hotspot name and password are on the home screen.



#### Station Assembly

The battery adapter is off-brand, prompting the camera to ask a series of questions. There are instructions under the camera. It is important to do this correctly or the camera will not connect to the computer.





To the right or the left of the camera is the switch for the ring light.

#### **IMPORTANT:**

Watch to ensure the corners of the photo are not covered by the ring light. You may need to adjust the camera slightly or zoom in. If you are in a bright room or outside, you can move the ring light to the side.



#### Station Assembly

On occasion the client or venue will provide you with a table where you can set up your printer and any extras (scrapbook, props, etc). Normally, you'll have to create your own table out of your photo cases.



If you have enough room and a large enough black cloth, place both your head unit case and your accessory pack side by side.

IMPORTANT: Make sure you empty the cases of everything you'll need.



If you're tight for space or have a smaller piece of cloth, just use one of the cases as your table.



### Station Assembly

Place your printer on your makeshift table. Plug all cables in.





Turn on your back tablet and your iPad (if you were provided with one).

#### **IMPORTANT:**

In some cases your station will be set up where it will be impossible/ not probable for guests to use the back screen. This is a reason why we provide the iPad as well.



#### Printer Setup

Check whether or not your printer is connected via 'Devices and Printers' under the Start menu.



Any grayed out printers are NOT connected, but are ghosts of printers that have been connected in the past. Any photo printers under "unspecified" are NOT connected.

#### IMPORTANT:

Sometimes it is necessary to remove past devices to allow your printer to connect properly, and sometimes you just need to move USB Ports.



Connected printers will appear solid and will sometimes have a green check mark over them.

#### **IMPORTANT:**

Which 'copy' your printer is can depend on which USB port and the day. Look out for another copy to appear if one that is already there is not connecting.



#### Printer Setup

Right click on your connected printer and select printer properties. Here you can print a test page to ensure proper connection has been established and that all your printer settings are correct.

See what's printing Set as default printer		
Printing preferences	BS40 (Copy 1) Properties	×
Printer properties	General Sharing Ports Advanced Color Management Security	
Create shortcut		
Remove device Troubleshoot	DS40 (Copy 1)	
Properties	Location:	
	Model: DS40 Features Color: Yes Paper available:	
	Double-sided: No (6x4) Staple: No Speed: Unknown Maximum resolution: 600 dpi	
	Preferences Print Test Page	
	OK Cancel Appl	y



#### Printer Setup

If any settings need changed you can go to preferences, advanced and change them from there. ONLY CHANGE SETTINGS IF YOU KNOW WHAT YOU ARE DOING.

The most common miss is the 2-inch cut being turned on/off. Stations normally need the 2-inch cut off.

DS40 (Copy 1) Properties  General Sharing Ports Advanced Color Management      DS40 (Copy 1)	Orientation: A Portrait Page Order: Front to Back Pages per Sheet 1 Draw Borders
Location: Comment: Model: DS40 Features Color: Yes Paper available: Double-sided: No Speed: Unknown Maximum resolution: 600 dpi Preferences	Advanced
	Cancel



#### Printer Setup

We use two types of printers: DNP DS40 and DNP DS620. They function the same way, the only difference is their ribbon type. Only change your media once you run out, you do not need to before the event starts.

Setting the Media

1. Release the Open Lever, and pull out the mechanism unit.



3. Remove the scrap box.

Hold the center and lift it up straight. Caution) Never remove the dust box diagonally. The dust box may be damaged and the printer may not operate normally.



Scrap Box

4. Remove the entire paper cassette unit.







5. Install the new roll of paper on the paper holder.

When installing it, make sure there are no gaps between the paper and the holder. Make sure the paper is not sticking out. If the end of the roll is uneven (with paper sticking out), remove it from the holder, and flatten it.



6. Set the paper holder into the paper cassette. ((Set it firmly all the way in) Set the paper in the direction indicated below.





7. Remove the tape, and advance the roll as indicated by the arrow. Set the end of the paper about 5mm beyond the roller. When doing this, insert the paper straight along the seal. If it isn't inserted straight, the paper will be crooked, which could cause white line on the edges of the print, ribbon wrinkles, and register slippage.



8. Set the paper cassette into the printer.





9. Turn the paper in the direction of the arrow. When it is advanced enough, the buzzer will beep, and the flashing LED (orange) will go out.

It is easier to set if the paper is turned while securing the holder with one hand.



10. Set the scrap box, and close the cover.

The printer will not operate without the scrap box. If the mechanism unit is closed without the scrap box attached, there will be a "No Scrap Box Error", and the LED will flash (red).











- The printer will not operate without the scrap box attached.
- When the scrap box is removed, do not insert your fingers in the cutter at the top. They could be cut or severed.
- As prints are cut, the scrap box fills with scrap paper. Be sure to empty it when you change the paper and ribbon. If it becomes over-filled with scraps, it could cause problems with the printer.



11. Set the new ribbon into the ribbon cassette. Advance the ribbon in the direction of the arrow, and take up any slack.



12. Set it with the supply side in front.



13. Close the mechanism unit.

\*When the mechanism unit is closed, the printer will run initialization (4 blank sheets will be fed out). However, if the power is turned ON after the paper is set, it won't run the initialization. By running initialization, the dirty outer layer of paper is cut off.



\*In order to facilitate media color adjustment, media type recognition, and print quantity management, an IC chip is built into the ink ribbon. Media without an IC chip, which has not been evaluated and cleared, may not function properly. (If correct data cannot be read from the IC chip, an alarm will sound. In this case, in order to protect the printer, it will lower the concentration for printing.)

\*Please change the media as a set, because the IC chip for each ribbon has unique information. Otherwise, errors could occur.

\*If different width media (for example L-size and PC-size) are used on the same printer, problems with the print quality could arise. Therefore, it is preferable not to mix the use of different width media on one printer.

#### **A** CAUTION

· Replace the ribbon and paper as a set to avoid problems later.

#### IMPORTANT:

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Change the ribbon and paper at the same time even if there is some paper left.



### LA Photo Party Program

Two icons on the desktop run the photo stations: Photo Party Upload Helper (black icon) Photo Booth Upload (pink icon)



PPU Helper runs in the background and allows guests to text, email, share online and print their photos. It auto starts on the Infinites, but it is good practice to double click to start just in case.

Photo Booth Upload (commonly referred to as Photo Party Upload or PPU) is the actual Photo Booth program that takes the photos and creates the magic for the guests.



#### LA Photo Party Program

Once you open the Photo Booth program, hit 'S' or triple tap in the bottom right corner to open up the settings menu.

The first tab you will come to is the "Preferences tab." Everything should be pre-set, but it's good to know what to look for in case changes need to be made.

Preferences	Camera F	Page Designer	Filters	G	reen Screen	PPU	Helper	Misc	
		Preferences						Settings	0
	Folders		0	Но	ot Keys	0	Export Setti	Import Se	ettings
Originals Folder:	Make Sub-folder of output f	older		Settings S	Minimize	м	Restore Generic Se	Clear	All
C:\Users\RTH\Desktop\EO\Ori	ginals			Exit Escape	Hot Ke	eys			
Output Folder:			Drawing			_	Set	tings Backup	0
C:\Users\RTH\Desktop\EO		$\subseteq$	Browse	Trigger	Photo With		Number of	backups:	100 +
Filename Prefix:				<ul> <li>Key</li> </ul>	Countdown Se	ttings ,	Restore Settings I	Clear Ba	ckups
Software Background:				Mouse	ountdown			Language	0
	<u>(</u>	Reset	Open File	Smile	ountdown		English		
		Options				0		112	
Disable Photo	Full Screen Preview	Enable Photo E	Edit		Edit Final Mes	sage	Pro	gram Version	0
Disable Share Screen	Disable Live Preview	✓ Enable Redo			Edit Welcome	/ideo	Check	new version on star	tup
Quick Mode	Save "Processing" Preview	Live View Scale:	100 +		Idle/Splash Sc	reen	Check No	Export	Log
Enable Home Button	✓ Play Shutter Sound						Version: 0.	9.6731.40970 (6/6/201	8)
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PRANTING AND ADDRESS	STATES OF TAXABLE	Contraction of the local division of the loc	-			and the second	1	Help	
	warnings #: 2 - click for n	nore info	Ж	Cancel	Simp	le Mode			

The 'Hot Keys' are listed in the center of the preference tab. You never need to change these. You can remind yourself of these short cuts for your hand-held keyboard.





#### LA Photo Party Program

The "Options" section on the bottom of the Preference Tab gives customization options. Here you can see the normal set up, but if your client decides they want to do something different you can change it here.

		Options	0
Disable Photo	Full Screen Preview	Enable Photo Edit	Edit Final Message
Disable Share Screen	Disable Live Preview	Enable Redo	Edit Welcome Video
Quick Mode	Save "Processing" Preview	Live View Scale:	Idle/Splash Screen
Enable Home Button	Play Shutter Sound		

Examples of changes: Unchecking 'enable redo' to keep the line moving; Disabling 'share screen' if social media black out.



#### LA Photo Party Program

The next tab is the "Camera" tab. Here you can control your camera settings for the live view and photo.



"DSLR" should be selected for each camera type. If nothing is showing for the preview, make sure you have completed the prompts on the back of the camera, check all cables and hit refresh.

D	SLR Settin	gs		
Live View / Video Photo				
Tv: 1/60	$\overline{)}$	Av: 8		V
ISO: 100	$\mathbf{O}$	WB: A	uto	
Pre	view Photo Set	tings		
DSLR Image Quality: (	Middle Fine J	peg	•	
ОК		Cancel		

Click "DSLR Settings" to adjust your camera settings for your environment.



#### LA Photo Party Program

Remember that Live View and Photo are two different sets of settings. Start by adjusting the ISO, then AV, then TV. Only adjust one or two settings at a time before testing.

#### FOR THE PHOTO SETTINGS:

Try to keep the ISO close to 100, AV close to 16 and try to never let the TV go slower than 1/60. There are always exceptions, but this is a good starting point.



#### **IMPORTANT:**

If you set the TV slower than 1/60 it can cause motion blur. TV is measured in seconds: 1/60 is a 60th of a second.



#### LA Photo Party Program

You can ignore the next two tabs, "Page Designer" and "Filters." The "Green Screen" tab is where your designs will live the majority of the time.



Open the folder labeled for the weekend, inside will be a folder for your event. Click on a design inside the folder to enable the Green Screen Preview.

#### Important:

If your designs are loaded properly, your foreground (if applicable) will show up in the preview no matter what your green screen settings are. The button over your designs will say "unselect" if it is selected.



#### LA Photo Party Program

Remember that Live View and Photo are two different sets of settings. Update your Live/Photo Preview to see the most recent image.

DSLR Webcam	
Chromakey Settings	
Live view Photo	
Threshold:	45
Softness:	5
Gray:	0
Key color:  Pick Color	
Update Live Preview	)

Drop all settings to zero. Hit "Pick Color" and then tap on the green screen preview to select the color. Slowly adjust from there, starting with the threshold.

Threshold: Adjusts how aggressively the color is removed. Softness: Softens the edges of subject. Gray: Affects gray tones like shadows.



### LA Photo Party Program

The PPU Helper tab ensures that you are connected to the Photo Party Helper Program (the black icon on the desk top).

Preferences	Camera	Page Designer	Filters	Green Screen	n PPU Helper		Misc
		Photo Party U	pload		2 Printi	ng 🕜	
	Get Helper Settings			Refresh Events	Remove Print Bu	tton	
			A ATTA AL THE		Auto P	rint	6.
		Watched Fol	lder	0	Disabled		
	Auto sync				Number of Count Faces	opies	
1	Watched Folder:				✓ Disable GIF /	uto Print	
	C:\Users\RTH\Desktop\EO				Disable Mor	oh Auto Print	E
	Change Output Folder						
			1 H 100		Disable Flipbool	Printing	
	Selected Event:		Printer:	and have	Rotate / Flip Pr	inted Image	
	RTH DEMO	•	✓ DS40	<u>^</u>	None	1	
			Send To OneNote 20	16	Rotate 90° Le	ft 🤷	
	Allow print only after share		Uboto	~	Rotate 90° Ri	ght -	
			PHOLO		Rotate 180°	1	
					Flip Horizont	ally	ĩ
					Flip Verticall	( )	18
					Max number of prin	ts: 3 +	
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and the second					A suggestion of the		1
	warnings #: 2	- click for more info	ОКС	ancel	Simple Mode	500	

Unless specifically requested by a client, an RTH event will always have social media. If "Selected Event" is blank or says "Just Printing" make sure you are connected to the hotspot and try refreshing your event. An SSE event may not have sharing -"Just Printing" is the correct event to select then.

Selected Event:	Printer:
RTH DEMO	DS40
Allow print only after share	Send To OneNote 2016
	Photo
	Photo



### LA Photo Party Program

You can also right click on the helper icon on the task-bar and refresh the events from there.





#### LA Photo Party Program

The tablet, iPad and computer MUST be on the same WIFI for the sharing app to work properly. Open the Kiosk app on the tablet/iPad. It is a green icon.



Triple tap on the icon in the corner to search for a helper or to open the settings. The icon will be green if it's connected, yellow when it is loading an image and red if it does not see a connection.

PPU Helpers on network:	
Refresh       Manual         Selected Event:       Assign Kiosk Printer:         General Tests       (None)         Assign Kiosk Flipbook Printer:       (None)         (None)       Version: Photo Party Upload v3.2.7 (h         Wi-Fi:       To change network, go to iPad Sette         Active event:       General Tests         Helper Location:       Manual         Enter Computer Name where Helper	
Selected Event:       Assign Klosk Printer:         General Tests       Assign Klosk Flipbook Printer:         (None]       Assign Klosk Flipbook Printer:         (None]       Version: Photo Party Upload v3.2.7 (h         Wi-Fi:       To change network, go to iPad Sett         Active event: General Tests       Helper Location:         Manual       Enter Computer Name where Helper	
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Active event: General Tests Helper Location: Manual Enter Computer Name where Helper	ings->WiFi
Helper Location: Manual Enter Computer Name where Helper	
Enter Computer Name where Helpe	Autodatoat
Enter Computer Name where Helpe	Autouetect
	er is running:
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Helper connection status:	
Selected event in helper: General T	
	ests

Make sure the correct event and the correct printer is selected to ensure sharing and printing works. If no printer is selected, you must manually select the Kiosk printer.



## Quick Fixes To Remember

- Refresh DSLR camera.
- Fixing DSLR settings will help with the green screen.
- Green screen threshold needs to be adjusted AFTER you set your DSLR settings.
- Make sure all devices are connected to the same hotspot (double and triple check).
- Make sure PPU Helper is running and updated (black icon).
- Make sure DSLR is the selected camera.
- Make sure your event is selected.
- Turn everything off and back on.

## Breakdown

Things to remember:

- ALWAYS, ALWAYS, ALWAYS empty your paper strips (even just one).
- Properly shut down all computers/tablets.
- Wrap cords neatly.
- Fold Green Screens/Backdrops/Drape with tag facing out.
- Put all equipment away correctly and neatly.
- EMPTY PAPER STRIPS.



#### Photo Host Reminders

We are there to ensure the client and their guests have a great time. We should only be posing in photos to take tests and if guests insist or to encourage shy guests to use the systems.

Smile, be patient and say hello.

Communicate and bring your "A" game.

Interact with guests and stay alert.

Keep area and equipment nice and tidy.

Don't panic! You've got this! Have you thought through all the steps? Restarted the system (maybe a few times). If all else fails remember to try the on call number: 440-561-7668 or your photo manager if needed.

https://support.photopartyupload.com is a great resource if you are stuck or are just curious.

We do our best to give you the same standard equipment every time, but shortages do happen. If you ever have something that isn't what you normally have (a birdcage instead of the normal classic system, shop-style drape instead of normal photo drape, etc.) DON'T PANIC, it all works the same. The shell is different, but the product is the same and we trust you to make the same magic happen with whatever equipment you're given. You've got this rock-stars!

#### Do it right! Make it rock!

